

YEAR IN REVIEW 2020 - 2021

# **Overview of the Year**

April I, 2020 - March 3I, 2021

2020 was a challenging year due to the global COVID-19 pandemic. The Art Gallery of Ontario (AGO) announced its first temporary closure on Friday, March 13, as part of the broader provincial suspension of all gatherings over 250 people. After reopening in July, the museum was closed again in November 2020 until July 2021. The lockdowns of the AGO and our cultural partners, lenders and the broader corporate and business communities around the world have posed tremendous challenges to our overall fiscal operations, exhibition and programming schedules.

At the onset of the pandemic, all non-critical full-time staff worked from home, while critical staff continued to attend the building to ensure the safety and care of art and to conduct essential administrative duties that could only be done on-site. Our volunteer program has been suspended since March 2020. In April 2020, AGO employees were presented with an innovative arrangement called the AGO Plan. Between April 15 and September 15, 2020, employees who agreed to participate in the Plan had their workload and subsequent pay reduced by 25%; those whose jobs were unable to be done from home supplemented their workload with various training opportunities. The AGO Plan was made possible thanks to a \$5 million donation from private donors, the Canada Emergency Wage Subsidy Program, as well as the 25% pay reduction for AGO staff – a huge sacrifice for everyone and one of the necessary measures that helped to keep the team together during the first closure.

The AGO reopened its doors on July 2, 2020. Visitors were required to book timed-entry tickets on the AGO ticketing website prior to their visit. This enabled the museum to limit the number of people in the building at any one time and to allow for physical distancing.

On Monday, November 23, 2020, the museum closed temporarily again as the City of Toronto was moved to Lockdown Stage by the Government of Ontario.

The closure due to COVID-19 resulted in a significant decrease in visitor attendance for the fiscal year, including the cancellation of our very popular March Break programming and summer camps. COVID-19 negatively impacted our exhibitions and public programming schedule and other self-generated revenues.

All onsite public programming such as seniors' events, talks, films, performances, school visits, and adult courses have been cancelled since the first temporary closure in March 2020.

The museum was also unable to operate our Food and Beverage Events rental program. This program not only directly supports public programming activation and fundraising initiatives but also drives revenues of approximately \$7 million annually by selling our space and services to corporate partners and the community in general.

Despite the closure, the AGO remained engaged with our audiences across the City and our Province to support public education by offering robust web and social media content for free.

## AGO from Home

Group courses, tours, and programs – including the Dr. Mariano Elia Hands-On Centre – were closed or suspended during the pandemic, but the AGO continued to bring free talks, performances, tours and artmaking experiences to visitors virtually at AGO.ca. The AGO was committed to maintaining an increased online presence to build upon the digital engagement enjoyed by tens of thousands since we closed our doors to the public. Online learning was a major component of the AGO from Home content strategy.

- More than 15,800 unique viewers tuned in to more than 100 livestreams hosted by the AGO between April and December 2020. Videos produced for Facebook and Instagram received over 398,000 views. More than half of the viewers were not part of our email community.
- The AGO's weekly newsletter (AGOInsider) received more than 3I3,400 visits during AGO from Home. Visits and new visitors to the Insider increased by 8% and the number of return visits increased by I3% over the previous year as a result of our strategy. We saw an 827% increase in traffic to our existing online resources page and launched the AGO Makes initiative on April 28, 2020, a new video series from the AGO Education & Programming team. The teacher's resource newsletter list grew by I63%, and AGO Makes content received more than 33,000 visits from over 25,600 unique visitors.
- In response to the global protests against racism, we created more than 60 new stories that featured BIPOC (Black, Indigenous and People of Colour) artists or addressed themes of racism.

## **First Reopening**

The AGO welcomed our community back in stages and with reduced days and hours. On July 2, 2020, the AGO opened to Members and Annual Passholders who booked timed-entry tickets in advance, and people who purchased timed-entry single tickets in advance started visiting from July 23, 2020. To help us maintain our high standards of cleanliness and give visitors a safe and enjoyable experience, the museum was open Thursday through Sunday, from I0:30 am to 5 pm.

## Health & Safety

The health and safety of employees, volunteers and visitors is a top priority for the museum. A limited number of tickets were available for each 30-minute entry timeslot to help control the flow of visitors entering the museum. Other initiatives where the AGO enhanced, met and often exceeded provincial requirements for health and safety during the pandemic:

- 50% capacity when open
- Wearing of mask or face covering while visiting the museum
- Social distancing measures
- Increased cleaning schedule and disinfecting high touch and high traffic areas multiple times a day
- Efficient HVAC system
- Hand sanitizer stations throughout the museum
- Stairwells were marked with directional guidance to avoid close interactions
- Before entering the museum, everyone was asked a series of health screening questions

# COVID-19 has had an impact on exhibition planning at museums around the world, and exhibition schedules at the AGO have been adjusted.

• Originally scheduled to close in May 2020, the AGO's special exhibitions, *Diane Arbus, Photographs: 1956-1971* and *Illusions: The Art of Magic*, were extended until November 8, 2020.

The striking black and white photographs of legendary American photographer Diane Arbus (1923–1971) revolutionized portraiture through their style and range of subjects. Primarily made in and around New York City, Arbus selected her subjects – including couples, children, nudists, suburban families, circus performers and celebrities, among others – for their singularity. In 2016, thanks to the generosity of a small group of donors, the AGO acquired the world's second-largest collection of Arbus photographs. The AGO honoured that landmark acquisition of 522 works with a major solo exhibition, the first in Canada in almost three decades. Highlighting her evolution as an artist over fifteen years, *Diane Arbus, Photographs: 1956-1971* featured 150 photographs.

• *Haegue Yang: Emergence*, originally scheduled to open on April 30, 2020, was delayed until October I, 2020.

*Emergence* highlighted twenty-five years of artmaking by the acclaimed South Korean artist, renowned for her moveable sculptures. The exhibition included two new installations commissioned by the AGO: a large-scale venetian blind work in the Joey & Toby Tanenbaum Sculpture Atrium and a mural-like wallpaper inside the AGO's South Entrance.

The AGO's reopening plans were guided by government and public health officials and designed to remain flexible and responsive.

On Monday, November 23, the museum again closed temporarily when the City of Toronto was moved to Lockdown Stage by the Government of Ontario.

#### Thanking our front-line workers with a year of free admission

On July I6, 2020, the AGO extended its thanks to the many front-line workers — in hospitals, grocery stores, on public transit and elsewhere — who kept Ontario's essential services running during the onset of COVID-I9. Between July I6 and August I6, front-line workers residing in Ontario were invited to sign up for a free Annual Pass. By the end of the promotion, more than 27,590 Frontline Workers Annual Passes were issued.

## **Virtual School Programs**

Launched on October 13, the AGO invited students in the classroom or at home to connect via Zoom for a new series of free live guided art conversations, every weekday, Monday to Friday. Designed to bring the AGO to students, each 30-minute conversation was led by a trained art educator who highlighted artwork and artists from the AGO Collection. These curriculum-based conversations emphasized the role of art in promoting wellness while connecting to contemporary subjects, including the art of the African Diaspora, art and the senses, and Indigenous Art. Registration for these conversations was – and remains – free of charge. Teachers, parents and caregivers were invited to register and share with one child or a classroom of students. Understanding the distinct needs of various grade levels, three versions of each conversation were offered daily: one tailored specifically for students in JK to Grade 3; one for Grades 4 to 8; and another for Grades 9 to 12. While each day's conversation was unique, the material that was discussed was organized thematically to help teachers and parents select the best conversation for their students. Themes included *Highlights of the AGO Collection, Introducing* Art of the African Diaspora, Art and the Environment, Art and the senses and Indigenous Art and artists. The program also included specialized conversations, including An Introduction to Haegue Yang and The Art and Science of Conservation. In addition to these free daily conversations, the AGO also offered customizable virtual school programs. Designed in tandem with an art educator, these bespoke experiences included facilitation and an artmaking component and were offered for a small fee.

Since the introduction of the program in October, we have reached over I20,000 students across Ontario and Canada – and even the world – with more than 51% of participants from outside of the Toronto CMA (Census Metropolitan Area). Students in Toronto had access to high-quality art education, no matter their geographic location. Through daily workshops and the wonder of the internet, art educators have had conversations with students about the AGO Collection and reaching much farther than we could before. This program solidifies the AGO as an innovative leader in museum education and as a partner for educators and families across the Province.

### New Department of Arts of Global Africa and the Diaspora

On October 29, the AGO announced the establishment of a new Department of Arts of Global Africa and the Diaspora, which will focus on expanding both the museum's collections and its exhibitions and programs of historic, modern and contemporary art from Africa and the African diaspora. The Department is led by Dr. Julie Crooks, Curator, Arts of Global Africa and the Diaspora, formerly AGO Associate Curator, Photography. Simultaneously, a new support group, Friends of Global Africa and the Diaspora has been formed with the dual goals of supporting the Department's work in this area, as well as creating a more dynamic forum for community voices.

The creation of this new Department expands and formalizes work that has been underway at the AGO for several years. For example, in 2019, the museum was able – with strong community support – to acquire The Montgomery Collection of Caribbean Photographs, a singular collection of more than 3,500 historical images from island countries including Jamaica, Barbados and Trinidad and Tobago. Perhaps the largest collection of such images, this incredible visual record contains studio portraits, landscapes and tourist views. The AGO has also significantly expanded its holdings of photographs by African and diaspora artists, including artworks by Malick Sidibé and Paul Kodjo. These recent acquisitions feature prominently in the upcoming Collection-based exhibitions, *Documents, 1960s – 1970s* and *Dawoud Bey, John Edmonds and Wardell Milan*.

## **Diversity & Inclusion Strategy**

The AGO is committed to a culture of diversity, equity, inclusion and accessibility both in our values and vision of reflecting the people that live here through extraordinary Collections, exhibitions and programs. We are reflecting, listening and embracing an ongoing approach to diversity and inclusion to help reach that goal.

# Highlights from this past year

## **ART & LEARNING**

- The AGO has focused on hosting virtual talks and performances featuring leading BIPOC (Black, Indigenous and People of Colour) artists.
- Work is ongoing to ensure that the AGO Collection, its exhibitions and programs reflect our diverse communities.
- In 2017, the AGO announced the wholesale reorganization of the department of Canadian art. The newly created Department of Indigenous & Canadian Art, would be co-led by curators of Indigenous and Canadian art, organized on a nation-to-nation basis. Visitors to the renovated J.S. McLean Centre for Indigenous & Canadian Art can see contemporary and historical works organized thematically in dialogue, with label text in Anishinaabemowin, English, French and where relevant Inuktitut.
- In 2019, we hired Indigenous Art Educators to deliver the Grade 9 NACIO: Expressions of First Nations, Metis and Inuit Cultures, a school program focused on Indigenous art as part of our dedicated partnership with the Toronto District School Board and the Urban Indigenous Education Centre.
- In February 2020, our curatorial and programming teams collaborated to create a month-long inter-generational celebration of Black History Month.
- We have created Teacher Resources on several works by Black, Indigenous, People of Colour artists.
- For the first time ever, we have a program focused on teaching students more about Black histories and futures. In the Getting to Know Black Canadian Artists program, students explored the works of Black artists in the Collection and explored concepts of identity through the history and presence of Black communities in Canada.
- In October 2020, we announced the establishment of a brand-new department—Arts of Global Africa and the Diaspora. The Department focuses on acquiring, exhibiting and building programming around historic, modern and contemporary work art from Africa and the African diaspora. The Department recently acquired its first work, Moridja Kitenge Banza's *Christ Pantocrator No 13* (2020).

- Community involvement has been critical to the creation of this new department and so the Friends of Global Africa and the Diaspora (FGAD) has been established. They are working collaboratively with community members, donors, curators and educators to coordinate research and exhibitions that highlight the impact of African art, art histories and migrations, past and present.
- The AGO introduced free, fully immersive virtual school programs, focused on wellness and art. They include programs such as Indigenous Art and Artists and Getting to Know Art of the African Diaspora. We have already had more than I20,000 students from across the province attend.
- Our weekly newsletter read by over 250,000 subscribers, the AGOInsider, features profiles of artists and programs in the Gallery and increasingly, outside its walls. Recent articles include a two-part roundtable on *How to Talk About Anti-Black Racism* with community leaders and educators and a discussion with AGO Trustee and prominent art collector Kenneth Montague about artist James Van Der Zee in celebration of our photography's department's 20th anniversary.

## **OUR PEOPLE**

- March 2021 AGO Trustees completed foundational diversity and inclusion training to support learning and awareness building.
- January 2021 We were pleased to officially announce that Cian Knights (she/her) joined the AGO as Manager, Diversity & Inclusion. Her appointment affirmed our ongoing commitment to building a community that prioritizes the pillars of diversity and inclusion, both internally and externally at all levels of the museum.
- December 2020 Our Board of Trustees established a new Diversity & Inclusion Board Committee. They have now met several times and have established a mandate.
- Fall 2020 The Inclusion, Diversity, Equity & Accessibility (IDEA) group comprised of employees from across the AGO formalized its mandate to advocate for a more equitable and inclusive culture. This employee-led group was first established in 2017.
- September 2020 The AGO launched regular and ongoing diversity and inclusion learning program for current and new staff and volunteers. To date, sessions have included:
  - An Introduction to Diversity & Inclusion
  - Anti-Racism IOI Moving from 'Not Racist' to 'Anti-Racist'
  - Anishinaabe Philosophy and Land
  - Sharing Knowledge A Conversation with Indigenous Art Educators

• Reviewing and redesigning our hiring process was identified as a key area. This will include a diversity and inclusion lens on all aspects of talent and recruitment, including interview questions, where jobs are posted, who is involved in the hiring process and mandatory diversity and inclusion learning upon onboarding.

## **OUR AUDIENCE**

The introduction of the AGO Annual Pass in May 2019, and the sweeping admission changes that came with it, including free admission for all visitors aged 25 and under, means the AGO audience is more diverse than ever and more accurately reflects the people who live in our community.

# Key Performance Results and Highlights

Total attendance for the year - 54,314

The AGO remains engaged with over 35,099 Member households.

The museum has a strong social media presence with over 609,700 combined followers on Instagram, Facebook, and Twitter.

The AGO's Net Promoter Score (NPS) program was suspended during the pandemic as in-person surveys were placed on hold in March 2020.

The proportion of self-generated revenue was approximately 32%.

# **Acquisition Highlights**

## April I, 2020 - March 31, 2021

The AGO's acquisition activity focuses on strategically adding works of the highest artistic quality to continue strengthening the AGO Collection. In 2020-2021, 229 works were added to the AGO's holdings, bringing each area of our collection to a higher level of excellence.

The following list highlights key acquisitions for each of our collecting areas: Indigenous & Canadian; Modern & Contemporary; European; Photography; and Prints & Drawings

#### Indigenous & Canadian: 173 works were approved for accessioning, including:

- Lisa Reihana, *in Pursuit of Venus [infected*], 2015-2017. Ultra HD video (colour, sound, 64 mins.); Installation: 7.6 II.2-metre-wide projection.
- Bertram Brooker, *Snow Fugue*, 1930. Oil on canvas, 101.6 x 101.6 cm.
- Shuvinai Ashoona, *Curiosity*, 2020. Coloured pencil, graphite and ink on paper, I27.5 x 268 cm.
- Rebecca Belmore, *Wave Sound (Georgian Bay)*, 2017. Copper, approx. 421.6 x 61 cm.

#### Modern & Contemporary: 13 works were approved for accessioning including:

- Matthew Wong, *The Long Way Home*, 2014-15. Oil on canvas, 80.5 x 100.4 cm.
- Haegue Yang, Woven Currents Confluence of Parallels, 2020. Aluminum venetian blinds, powder-coated aluminum hanging structure, steel wire rope, LED tubes, cable. Dimensions Variable.
- Moridja Kitenge Banza, *Christ Pantocrator No 13*, 2020. Acrylic and gold leaf on wood, 40 x 30 cm. Art Gallery of Ontario, Purchase, with assistance from the Christian Claude Fund. Photo courtesy of Galerie Hugues Charbonneau.

#### European: One work was approved for accessioning:

• José Campeche, *Saint Dominic of Guzmán,* c.1790s. Oil on wood, 43 x 28.9 cm. Purchase, with funds by exchange from the Ludwig Mond Estate, Miss L. Aileen Larkin, and the Family of W.R. Brock, 2021. © Art Gallery of Ontario. 2020/130.

#### Prints & Drawings: 12 works were approved for accessioning including:

- William Hogarth, *A Harlot's Progress*, April 1732. Set of six etchings with engraving on French laid paper, each approximately 32.0 x 39.0 cm. Purchase, with funds from the Trier-Fodor Fund, 2021. 2020/I35.I-.6.
- William Hogarth, *Marriage-a-la-Mode*, April 1732. Set of six etchings with engraving on French (Auvergne) laid paper, 385 x 470 cm, each. Purchase, with funds from the Trier-Fodor Fund, 2021. 2020/136.1-.6.
- Julie Voyce, *True Friends*, 2010. Linocut print on kozuka paper, 39.4 x 25.4 cm. Purchase, with funds from Nina Josefowitz, the K.M. Hunter Charitable Foundation, and Christopher Birt and Yeti Agnew, 2020. 2020/68.

# Annual Campaign 2020/21

## **Annual Giving**

The Art Gallery of Ontario gratefully acknowledges the generosity of those patrons, corporations and foundations that have contributed to the annual campaign. These annual gifts are critical to sustaining the high calibre of collections, programs and exhibitions for which the museum is known.

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Recognition is given for gifts received between April I, 2020 and March 3I, 2021.

Ce mur présente l'ensemble des dons faits au Musèe des beaux-arts de l'Ontario entre le l° avril 2020 et l° 31 mars 2021.

# **Permanent Donors and Members**

## April I, 2020 - March 31, 2021

Permanent Membership status is awarded to individuals, corporations and foundations whose generous cumulative gifts have provided substantial financial support to the museum and enhanced its permanent collection.

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Year ended March 3I (reported in thousands of dollars)

	2021	2020
Revenue		
Government grants	\$35,151	\$22,553
Admissions, program income	286	4,079
Donations and bequests, membership fees	11,431	17,725
Gallery shop, food and beverage	1,112	12,468
Art Gallery of Ontario Foundation support	1,652	5,445
Amortization of deferred capital contributions	9,936	9,750
Miscellaneous revenue	2,051	2,899
Total Revenue	\$61,619	\$74,919
Expenses		
Administration	\$14,598	\$6,547
Physical plant and security	8,344	10,741
Marketing and promotion	3,188	7,017
Programming	13,902	19,055
Membership and fundraising	3,925	6,167
Gallery shop, food and beverage	4,534	13,090
Amortization of capital assets	10,624	10,269
Purchases of works of art	2,491	4,031
Total Expenses	\$61,606	\$76,917
Excess (deficiency) of revenue over expenses for the year	\$13	(\$1,998)
Remeasurement related to pension plan	8,697	(-5,33I)
Net (deficit) surplus, beginning of year	(-5,597)	1,732
Net surplus (deficit), end of year	\$3,113	(\$5,597)

#### Notes

- The above statement of operations provides a summary of the AGO's financial activity for 2020/2021 and 2019/2020. Financial statements for the 2020/2021 fiscal year (April I, 2020 to March 3I, 2021), audited by Ernst & Young LLP are available upon request from the Art Gallery of Ontario. (Director's Office Tel: 416 979 6613).
- 2. In the 2020/2021 fiscal year, the AGO received gifts of works of art with an approximate value of \$14,544. This is not reflected in the financial data above, but is included in the AGO's 2020/2021 audited financial statements.
- 3. The AGO records capital asset purchases at cost and then amortizes its capital assets over the useful life of the asset. Donations and grants received for the purchase of capital assets are deferred and then amortized based on the useful life of the asset.
- 4. Remeasurement related to pension plan is the difference between actual and expected return on pension plan assets. Additional details can be found in the AGO's 2020/2021 audited financial statements.

# **Balance Sheet**

As of March 31

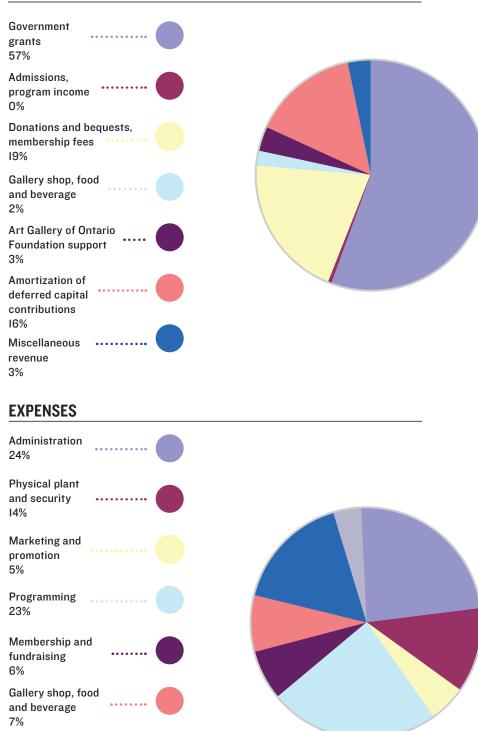
(reported in thousands of dollars)		
	2021	2020
Assets		
Current assets	\$25,107	\$16,694
Accrued pension asset	3,729	0
Net capital assets	215,581	224,256
Total Assets	\$244,417	\$240,950
Liabilities		
Current liabilities	\$33,719	\$25,421
Long-term debt	7,163	7,715
Accrued pension liability	0	4,417
Deferred capital contributions	200,422	208,994
Total Liabilities	\$241,304	\$246,547
Cumulative net surplus (deficit)	\$3,113	(\$5,597)
Total Liabilities and Net Surplus (deficit)	\$244,417	\$240,950

#### Notes

I. Works of Art are included in net capital assets at the nominal value of \$I.

#### 2020 | 2021

#### REVENUE



Amortization of capital assets I7%

Purchases of works of art 4%

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