VISUAL GUIDE
FOR JACKMAN HALL AT THE ART GALLERY OF ONTARIO
Introduction

We can read this story as we get ready for our trip to Jackman Hall, an auditorium for talks, art screenings and live performances at the Art Gallery of Ontario (AGO).

In this story, we’ll learn about:

- How to get to the Gallery and enter Jackman Hall
- The people who work at the Gallery who can help us with our visit
- Other areas we might need or want to visit near Jackman Hall
How do we get to the Gallery?

The AGO is located in downtown Toronto, at the intersection of Dundas St. W. and McCaul Street. We can get to the Gallery in many ways. We can come by car, subway, streetcar or bike. We can walk, too. For more directions, you can visit our website, AGO.ca.

Here’s how to visit by subway.

- The St. Patrick stop on the Yonge-University-Spadina line is the closest stop to the AGO. The Gallery entrance is just three blocks from University Ave. or a five-minute walk.
- St. Patrick is an accessible subway station with an elevator.
- Exit the subway station and walk west on Dundas St. W. You will pass Simcoe Street and St. Patrick Street on your walk.
- Then, at McCaul Street, you will see the AGO on the left-hand side.

You know you’re in the right place when you see a big bronze elephant standing there, balanced on a ball!
We are at the Art Gallery of Ontario. It is also known as the AGO, or the Gallery. To get to Jackman Hall, we can enter the building through the doors at the corner of Dundas St. West and McCaul Street.
How do we get our ticket?

After we enter through the doors on McCaul St., we make our way down the hall to the Jackman Hall Ticket Desk. It might be crowded and noisy, but other spaces will be quieter.

There’s an AGO Staff Member who will scan our ticket before we walk into the auditorium.

Before you come to the AGO, you can buy tickets to an event taking place in Jackman Hall on the AGO.ca website so you don’t have to wait in line.

When purchasing your ticket, please consider whether you want an event ticket only, or a Gallery admission ticket as well, so you can visit before or after your event.
Once we have our event ticket, we can enter Jackman Hall. There’s an AGO Staff Member who will scan our ticket before we walk into the auditorium. We may have to wait patiently for our turn to talk to a Gallery Staff Member.

You will be taking your coat and bags with you to your seat. We aren’t able to eat or drink anything except water in Jackman Hall.
Washrooms and Eating Areas near Jackman Hall

The nearest washrooms are outside Jackman Hall and just a little further down the corridor.

The nearest eating area is called The Annex. It is across from the washrooms and has many tables and chairs for us to use if we decide to bring our own food. We can use this space to take breaks and move around.
Getting Around

There is also a seating area past The Annex with softer chairs and couches. If we have a ticket that provides access to the rest of the Gallery, we can use stairs or an elevator on the Concourse level, just past the Annex.

Sometimes the Gallery might not be open after an event, so please check with an AGO Staff Member, if you would like to see the art inside the Gallery.

If you are able to visit the Gallery before or after your event, you can use our Sensory Map to find places here to eat, as well as other seating areas, quiet spaces and washrooms.

You can also sign out one of our Sensory Kits at the Visitor Welcome Desk. It has noise reducing headphones, a visual timer, visual cues, fidget toys and sunglasses.