

VISUAL GUIDE

AGO

Introduction

We can read this story as we get ready for our trip to the Art Gallery of Ontario. In this story, we'll learn about:

- how to enter the Gallery
- the people who work at the Gallery who can help us with our visit
- some of the things we can do when we visit



How do we get to the Gallery?



We can get to the Gallery in many ways. We can come by car, subway, streetcar or bike. We can walk, too. For more directions, you can visit our website, AGO.ca.

Here's how to visit by subway.

- The St. Patrick stop on the Yonge-University-Spadina line is the closest stop to the AGO. The Gallery entrance is just three blocks from University Ave., or a five-minute walk.
- St. Patrick is an accessible subway station with an elevator.
- Exit the subway station and walk west on Dundas St. W. You will pass Simcoe Street and St. Patrick Street on your walk.
- Then, at McCaul Street, you will see the AGO on the left-hand side.
- You know you're in the right place when you see a big bronze elephant standing there!

Entrance



We are at the Art Gallery of Ontario. This Gallery is also known as the AGO. Inside, we will find many different types of art, including paintings, sculptures, photographs and videos. Some artworks are more than 100 years old and other artworks were made by an artist this year! We are going to look at some pieces of art and talk about them together. We might make our own art if we want. We can also take a break and sit down.

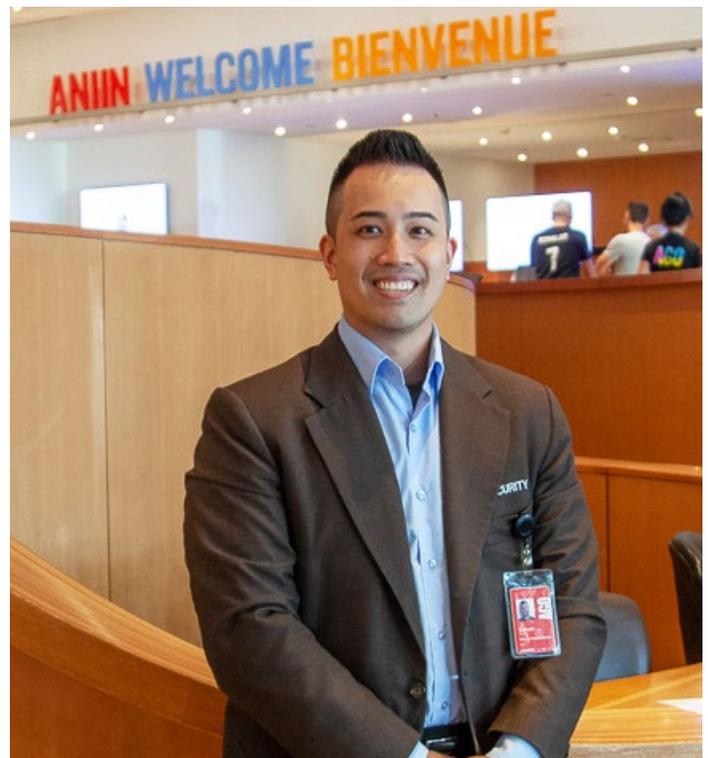
How do we buy our ticket?



When we enter the AGO, we will be in the Main Entrance lobby. It might be crowded and noisy, but other spaces will be quieter.

We need to purchase a ticket to the Gallery. We might have to wait in line at the Welcome Desk. We may have to wait patiently for our turn to talk to a Gallery Staff Member. We may meet a Protection Services Officer. They wear suit jackets, and they take care of the art in the AGO.

Before you come to the AGO, you can buy tickets on the AGO.ca website so you don't have to wait in line.



Coat Check



We can store coats and bags at the AGO Coat Check. We can find Coat Check to our right when we walk into the Gallery. We might have to wait in line at Coat Check. We may have to wait patiently for our turn to talk to a Coat Check attendant.

There is a charge we need to pay to check our things:

- \$3 per garment
- \$7 for family (all garments together) or oversized items (like suitcases, etc.)
- No charge for items not allowed in the Gallery (such as long umbrellas, food and flowers)

The Coat Check attendant will give us a tag that we will return to them when we want our things back at the end of our visit.

Coat Check is where mobility devices are available, too. Wheelchairs and walkers can be signed out for our visit.

If you have medication or you need your bag with you, please speak to a Gallery Staff Member to get a medical sticker that lets everyone know your bag is approved.

Entering the Gallery



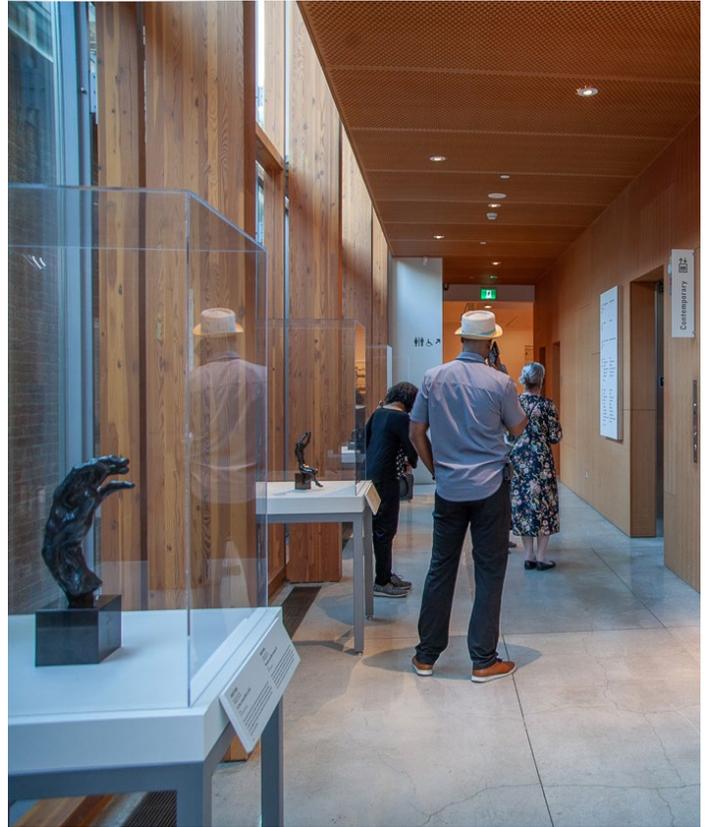
Once we have our ticket, we can enter the Gallery. There's an AGO Staff Member at a kiosk who will scan our ticket before we walk in to see all the art!

Helpful People at the AGO



There are many people in the AGO who can help. They're all friendly and happy to meet us. When we have questions, we can ask any of the helpful people who work at the Gallery. We can ask them our questions about the AGO and they will help us find an answer.

Getting Around



Once our ticket is scanned, we can go to more galleries using the stairs or an elevator. There are cafés, seating areas and washrooms throughout the AGO.

You can use our [Sensory Map](#) to find the Gallery's cafés, seating areas, washrooms and quiet areas.

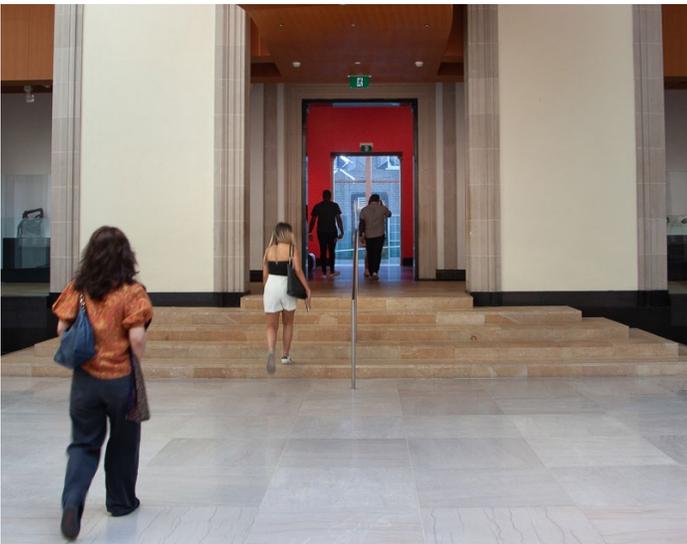


In the Galleries

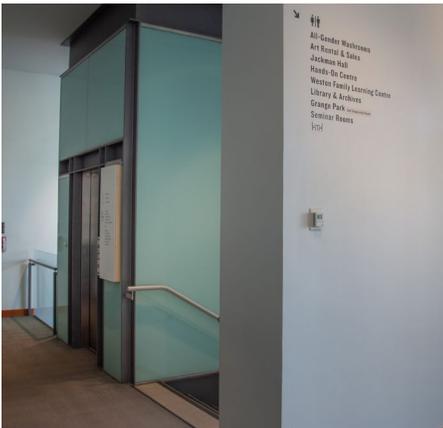


When we go into the galleries, let's remember to follow these helpful tips:

1. We will stay with our group, family or friends when visiting the AGO.
2. We will walk slowly. When we walk slowly through the galleries, we can look at all the art!
3. We cannot touch the art. We will keep a safe distance of one metre between ourselves and the works of art.
4. We cannot eat or drink in the galleries. Sealed water bottles are allowed into gallery spaces. We can drink in Walker Court, Galleria Italia or on the Concourse Level.



Sensory Supports and Activities



We can collect Art Cards with fun activities and Sensory Kits at the Multisensory Art Cart in Walker Court. If you can't find the Art Cart, please ask someone who works here at the AGO. When we're in the galleries, we can try an activity or connect with a Volunteer to ask questions or have a conversation. We can also find quieter and less crowded spaces on the Lower Level (Concourse). There is also a maker-space on the Lower Level called the Community Gallery.

Leaving the AGO



Some people want to spend the whole day in the Gallery. Other people want to stay only a short time. Both are fine. The important thing is to enjoy our time at the AGO. Before we go, let's think — did we check our coats? It might be crowded in the Main Lobby and we may have to wait in line if we need to pick up our coats or bags at Coat Check.

When we're ready to leave, we can use the Main Lobby exit to Dundas Street West.